



### UNIQUE PRODUCT:

- German Technology
- European Standard
- Energy Conservation
- Environmental Protection

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#### Technical Parameter

Model		CPC10/CPCD10	CPC15/CPCD15
Characteristic	Power type	Diesel	Diesel
	Rated capacity	kg	1000
	Load center	mm	500
	Lift height	mm	3000
	Fork size L×W×T	mm	920×100×35
	Mast tilt angle F/R	o	6/12
	Turning radius	mm	1990
	Ground clearance	mm	115
	Overhead guard height	mm	2045
	Fork overhang	mm	396
Performance	Max driving speeds (with load)	km/h	15
	Max lifting speeds (with load)	mm/s	480
	Max grade ability with load	%	20
Dimensions	Overall length without forks	mm	2268
	Overall width	mm	1070
	Overall height fork raised (with backrest)	mm	4020
	Mast height	mm	1995
Chassis	Front tyres	6.50-10-10PR	6.50-10-10PR
	Rear tyres	5.00-8-8PR	5.00-8-8PR
	Wheelbase	mm	1400
	Tread Front/Rear	mm	910/900
	Self weight	kg	2700
Drive	Battery Voltage/Capacity	V/Ah	12/65
	Internal Model	NC485BPG	NC485BPG
	Combustion Rated output	kw/r.p.m	30/2600
	Engine Rated torque	N.m/r.p.m	131/1800
	No. of cylinders		4
	Displacement	L	2.27
	Fuel tank capacity	L	38
	Transmission number of speed F/R		AT/MT

Note: We can meet the various specific requirements for engines, masts, optional cabin, fork length, etc.



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Model		CPC20/CPCD20	CPC25/CPCD25
Characteristic	Power type	Diesel	Diesel
	Rated capacity	kg	2000
	Load center	mm	500
	Lift height	mm	3000
	Fork size L×W×T	mm	1070×122×40
	Mast tilt angle F/R	o	6/12
	Turning radius	mm	2240
	Ground clearance	mm	120
	Overhead guard height	mm	2140
	Fork overhang	mm	472
Performance	Max driving speeds (with load)	km/h	20
	Max lifting speeds (with load)	mm/s	450
	Max grade ability with load	%	20
Dimensions	Overall length without forks	mm	2525
	Overall width	mm	1200
	Overall height fork raised (with backrest)	mm	4020
	Mast height	mm	2060
Chassis	Front tyres	7.00-12-12PR	7.00-12-12PR
	Rear tyres	6.00-9-10PR	6.00-9-10PR
	Wheelbase	mm	1625
	Tread Front/Rear	mm	960/980
	Self weight	kg	3500
Drive	Battery Voltage/Capacity	V/Ah	12/120
	Internal Model	C240	C240
	Combustion Rated output	kw/r.p.m	34.5/2500
	Engine Rated torque	N.m/r.p.m	139/1800
	No. of cylinders		4
	Displacement	L	2.369
	Fuel tank capacity	L	60
	Transmission number of speed F/R		AT/MT

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Model		CPC30/CPCD30	CPC35/CPCD35	CPC40/CPCD40		
Characteristic	Power type	Diesel	Diesel	Diesel		
	Rated capacity	kg	3000	3500	4000	
	Load center	mm	500	500	500	
	Lift height	mm	3000	3000	3000	
	Fork size L×W×T	mm	1070×125×45	1070×125×50	1070×125×50	
	Mast tilt angle F/R	o	6/12	6/12	6/12	
	Turning radius	mm	2400	2500	2700	
	Ground clearance	mm	120	120	140	
	Overhead guard height	mm	2170	2170	2185	
	Fork overhang	mm	505	505	505	
Performance	Max driving speeds (with load)	km/h	20	20	20	
	Max lifting speeds (with load)	mm/s	430	430	400	
	Max grade ability with load	%	20	20	20	
Dimensions	Overall length without forks	mm	2675	2800	2905	
	Overall width	mm	1280	1280	1280	
	Overall height fork raised (with backrest)	mm	4060	4060	4180	
	Mast height	mm	2090	2090	2100	
Chassis	Front tyres		28×9-15-12PR	28×9-15-12PR	250-15-16PR	
	Rear tyres		6.50-10-10PR	6.50-10-10PR	6.50-10-10PR	
	Wheelbase	mm	1625	1750	1900	
	Tread	Front/Rear	mm	1000/980	1000/980	1034/980
	Self weight		kg	4400	4650	4850
Drive	Battery	Voltage/Capacity	V/Ah	12/100	12/100	12/100
	Internal	Model		C240	4JG2	4JG2
	Combustion	Rated output	kw/r.p.m	34.5/2500	44.9/2450	44.9/2450
	Engine	Rated torque	N.m/r.p.m	139/1800	184.7/1800	184.7/1800
		No. of cylinders		4	4	4
		Displacement	L	2.369	3.059	3.059
		Fuel tank capacity	L	60	62	65
		Transmission number of speed F/R		AT/MT		Power shift T/M

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Model		CPCD40	CPCD45	CPCD50		
Characteristic	Power type	Diesel	Diesel	Diesel		
	Rated capacity	kg	4000	4500	5000	
	Load center	mm	500	500	500	
	Lift height	mm	3000	3000	3000	
	Fork size L×W×T	mm	1070×150×50	1070×150×50	1070×150×50	
	Mast tilt angle F/R	o	6/12	6/12	6/12	
	Turning radius	mm	2835	2835	2835	
	Ground clearance	mm	120	120	120	
	Overhead guard height	mm	2275	2275	2275	
	Fork overhang	mm	550	550	550	
Performance	Max driving speeds (with load)	km/h	20	20	20	
	Max lifting speeds (with load)	mm/s	380	380	380	
	Max grade ability with load	%	20	20	20	
Dimensions	Overall length without forks	mm	3115	3115	3115	
	Overall width	mm	1480	1480	1480	
	Overall height fork raised (with backrest)	mm	4100	4100	4100	
	Mast height	mm	2210	2210	2210	
Chassis	Front tyres		28x12.5-15	28x12.5-15	28x12.5-15	
	Rear tyres		7.00-12	7.00-12	7.00-12	
	Wheelbase	mm	2000	2000	2000	
	Tread	Front/Rear	mm	1230/1190	1230/1190	1230/1190
	Self weight		kg	6150	6370	6650
Drive	Battery	Voltage/Capacity	V/Ah	24/65×2	24/65×2	24/65×2
	Internal	Model		Cummins B3.3-C80		
	Combustion	Rated output	kw/r.p.m	60/2200	60/2200	60/2200
	Engine	Rated torque	N.m/r.p.m	292/16	292/16	292/16
		No. of cylinders		4	4	4
		Displacement	L	3.3	3.3	3.3
		Fuel tank capacity	L	100	100	100
		Transmission number of speed F/R		AT/MT		Power shift T/M

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Model		CPCD50	CPCD60	CPCD70	
Characteristic	Power type	Diesel	Diesel	Diesel	
	Rated capacity	kg	5000	6000	7000
	Load center	mm	600	600	600
	Lift height	mm	3000	3000	3000
	Fork size L×W×T	mm	1220×150×50	1220×150×60	1220×150×65
	Mast tilt angle F/R	o	6/12	6/12	6/12
	Turning radius	mm	3300	3300	3300
	Ground clearance	mm	170	170	170
	Overhead guard height	mm	2450	2450	2450
	Fork overhang	mm	585	585	585
Performance	Max driving speeds (with load)	km/h	24	24	24
	Max lifting speeds (with load)	mm/s	300	300	300
	Max grade ability with load	%	20	20	20
Dimensions	Overall length without forks	mm	3540	3540	3540
	Overall width	mm	1910	1910	1910
	Overall height fork raised (with backrest)	mm	4380	4380	4380
	Mast height	mm	2732	2732	2732
Chassis	Front tyres		8.25-15-14PR	8.25-15-14PR	8.25-15-14PR
	Rear tyres		8.25-15-14PR	8.25-15-14PR	8.25-15-14PR
	Wheelbase	mm	2300	2300	2300
	Tread Front/Rear	mm	1400/1534	1400/1534	1400/1534
	Self weight	kg	7900	8160	8400
Drive	Battery Voltage/Capacity	V/Ah	24/65X2	24/65X2	24/65X2
	Internal Model		6BG1	6BG1	6BG1
	Combustion Rated output	kw/r.p.m	82/2000	82/2000	82/2000
	Engine Rated torque	N.m/r.p.m	415/1560	415/1560	415/1560
	No. of cylinders		6	6	6
	Displacement	L	6.494	6.494	6.494
	Fuel tank capacity	L	140	140	140
	Transmission number of speed F/R		AT	AT	AT

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**Technical Parameter**

Model		CPCD80	CPCD100	
Characteristic	Power type	Diesel	Diesel	
	Rated capacity	kg	8000	10000
	Load center	mm	600	600
	Lift height	mm	3000	3000
	Fork size L×W×T	mm	1220×170×70	1220×175×80
	Mast tilt angle F/R	o	6/12	6/12
	Turning radius	mm	3700	3900
	Ground clearance	mm	250	245
	Overhead guard height	mm	2585	2585
	Fork overhang	mm	700	718
Performance	Max driving speeds (with load)	km/h	26	26
	Max lifting speeds (with load)	mm/s	380	310
	Max grade ability with load	%	20	20
Dimensions	Overall length without forks	mm	3940	4260
	Overall width	mm	2165	2245
	Overall height fork raised (with backrest)	mm	4420	4330
	Mast height	mm	2700	2850
Chassis	Front tyres		9.00-20-14PR	9.00-20-14PR
	Rear tyres		9.00-20-14PR	9.00-20-14PR
	Wheelbase	mm	2500	2800
	Tread Front/Rear	mm	1600/1700	1600/1700
	Self weight	kg	10950	12510
Drive	Battery Voltage/Capacity	V/Ah	24/65X2	24/65X2
	Internal Model		6BG1	6BG1
	Combustion Rated output	kw/r.p.m	82/2000	82/2000
	Engine Rated torque	N.m/r.p.m	415/1560	415/1560
	No. of cylinders		6	6
	Displacement	L	6.494	6.494
	Fuel tank capacity	L	140	140
	Transmission number of speed F/R		AT	AT

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KM Free View Mast																	
Lift Height	Lifting Capability							Overall Height of Mast						Mast Tilt Angle			
	4-Fulcrum forklift				3-Fulcrum forklift			1-1.5t			2-2.5t			4-Fulcrum		3-Fulcrum	
	1t	1.5t	2t	2.5t	1t	1.5t	1.8t	Height of Mast, lowered	Height of Mast, extended		Height of Mast, lowered	Height of Mast, extended		F/R	F/R		
									Cargo with Frame	Cargo without Frame		Cargo with Frame	Cargo without Frame				
mm	kg	kg	kg	kg	kg	kg	mm	mm	mm	mm	mm	mm		*			
2000	1000	1500	2000	2500	1000	1500	1800	1490	2450	2010	1560	3020	2580	6/12	6/6		
2500	1000	1500	2000	2500	1000	1500	1800	1740	2950	2510	1810	3520	3080	6/12	6/6		
3000	1000	1500	2000	2500	1000	1500	1800	1990	3450	3010	2060	4020	3580	6/12	6/6		
3300	1000	1500	2000	2500	1000	1500	1800	2140	3750	3310	2210	4320	3880	6/12	6/6		
3500	1000	1500	2000	2500	1000	1500	1800	2240	3950	3510	2310	4520	4080	6/12	6/6		
3700	1000	1500	2000	2500	1000	1500	1800	2340	4150	3710	2410	3720	4280	6/12	6/6		
4000	1000	1500	2000	2500	1000	1500	1800	2490	4450	4010	2560	5020	4580	6/12	6/6		
4500	950	1300	1800	2000	850	1200	1400	2740	4950	4510	2810	5520	5080	6/6	6/6		
		*1400	*1900	*2400													
5000	850	1000	1300	1500	700	1000	1200	2990	5450	5010	3060	6020	5580	6/6	3/6		
	*950	*1350	*1700	*2200													
5500	*650	*1100	*1500	*1700	500	700	800	3290	5950	5510	3360	6520	6080	3/6	3/6		
6000	*550	*800	*1300	*1400	400	500	550	3545	6450	6010	3610	7020	6580	3/6	3/6		

ZM Two Stage Full Free View Mast																				
Lift Height	Lifting Capability							Overall Height of Mast						Free Lift				Mast Tilt Angle		
	4-Fulcrum forklift				3-Fulcrum forklift			1-1.5t			2-2.5t			1-1.5t		2-2.5t		4-Fulcrum	3-Fulcrum	
	1t	1.5t	2t	2.5t	1t	1.5t	1.8t	Height of Mast, lowered	Height of Mast, extended		Height of Mast, lowered	Height of Mast, extended		Cargo with Frame	Cargo without Frame	Cargo with Frame	Cargo without Frame	F/R	F/R	
									Cargo with Frame	Cargo without Frame		Cargo with Frame	Cargo without Frame							
mm	kg	kg	kg	kg	kg	kg	mm	mm	mm	mm	mm	mm	mm	mm	mm	mm	mm	*		
2000	1000	1500	2000	2500	1000	1500	1800	1490	2450	2010	1560	3020	2580	485	955	495	935	6/12	6/6	
2500	1000	1500	2000	2500	1000	1500	1800	1740	2950	2510	1810	3520	3080	735	1205	745	1185	6/12	6/6	
3000	1000	1500	2000	2500	1000	1500	1800	1990	3450	3010	2060	4020	3580	985	1455	995	1435	6/12	6/6	
3300	1000	1500	2000	2500	1000	1500	1800	2140	3750	3310	2210	4320	3880	1135	1605	1145	1585	6/12	6/6	
3500	1000	1500	2000	2500	1000	1500	1800	2240	350	3510	2310	4520	4080	1235	1705	1245	1685	6/12	6/6	
3700	1000	1500	2000	2500	1000	1500	1800	2340	4150	3710	2410	3720	4280	1360	1830	1370	1810	6/12	6/6	
4000	1000	1500	2000	2500	1000	1500	1800	2490	4450	4010	2560	5020	4580	1535	2005	1545	1985	6/12	6/6	

SM Three Stage Full Free View Mast																				
Lift Height	Lifting Capability							Overall Height of Mast						Free Lift				Mast Tilt Angle		
	4-Fulcrum forklift				3-Fulcrum forklift			1-1.5t			2-2.5t			1-1.5t		2-2.5t		4-Fulcrum	3-Fulcrum	
	1t	1.5t	2t	2.5t	1t	1.5t	1.8t	Height of Mast, lowered	Height of Mast, extended		Height of Mast, lowered	Height of Mast, extended		Cargo with Frame	Cargo without Frame	Cargo with Frame	Cargo without Frame	F/R	F/R	
									Cargo with Frame	Cargo without Frame		Cargo with Frame	Cargo without Frame							
mm	kg	kg	kg	kg	kg	kg	mm	mm	mm	mm	mm	mm	mm	mm	mm	mm	mm	*		
3600	1000	1500	2000	2500	1000	1500	1800	1790	2750	2310	1795	4620	4180	750	1190	755	1195	6/6	6/6	
4000	1000	1500	2000	2500	1000	1500	1800	1920	2880	2440	1920	5020	4580	880	1320	880	1320	6/6	6/6	
4500	900	1300	1850	2200	900	1300	1400	2050	3010	2570	2045	5370	4930	1000	1440	1005	1445	6/6	6/6	
4750	900	1200	1700	1800	800	1100	1300	2160	3120	2680	2160	5720	5280	1120	1560	1120	1560	6/6	6/6	
5000	800	1000	1500	1600	700	1000	1200	2290	3250	2810	2295	6020	5580	1150	1590	1255	1695	6/6	3/6	
5500	700	800	1200	1250	500	700	800	2420	3380	2940	2420	6420	5980	1380	1820	1380	1820	3/6	3/6	
	*800	*1100	*1700	*2100																
6000	450	600	800	850	400	500	550	2650	3610	3170	2645	7020	6580	1585	2025	1605	2045	3/6	3/6	
	*600	*800	*1600	*1800																

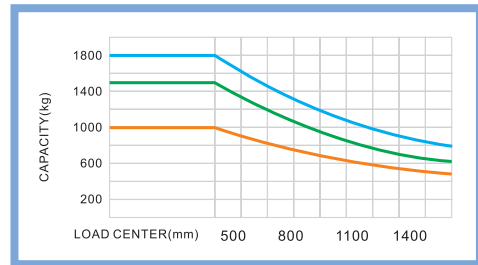
Note: \* Means the rated weight capacity of double or widen front tire.



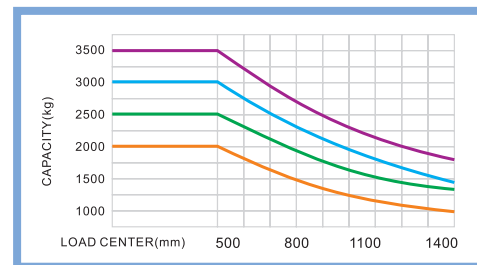


### Loading Capacity Diagrams

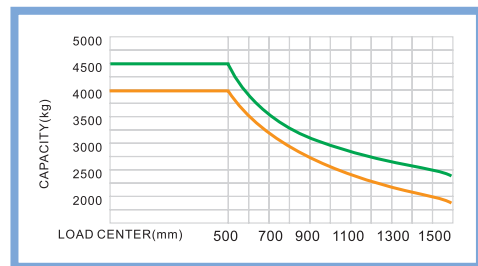
Note: The vertical axle shows the bearing weight, the horizontal axle shows the loading centre. The loading center calculates from fork's front. Standard loading center point is the cubic centre of 1000mm. When the fork pitches forward, the carrying capacity will decrease because using abnormal forks or overloaded. Through this graph, we can have a clear illusion about various bearing capacity at different cubic center.



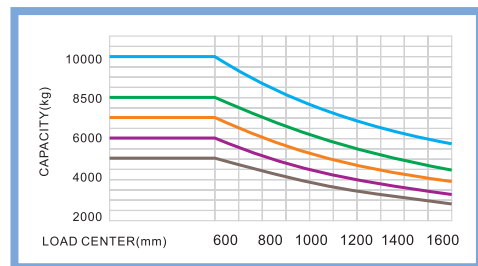
- CPC(D)10
- CPC(D)15
- CPD10
- CPDS10
- CPDS15
- CPDS18



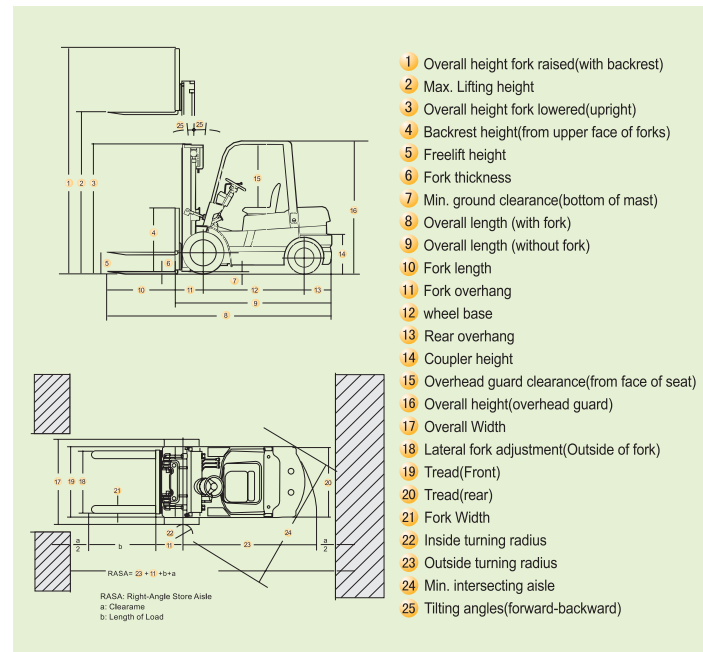
- CPC(D)20
- CPC(D)25
- CPC(D)30
- CPC(D)35
- CPD20
- CPD25



- CPC(D)40
- CPC(D)45



- CPCD50
- CPCD60
- CPCD70
- CPCD80
- CPCD100



### The Parameter of Forklift's Engine

Manufacturer	CUMMINS	CUMMINS	CUMMINS	MITSUBISHI	ISUZU	ISUZU	ISUZU	CHINA	CHINA	CHINA	CHINA	CHINA	CHINA
Engine Type	Diesel	Diesel	Diesel	LPG	Diesel	Diesel	Diesel	Diesel	Diesel	Diesel	Diesel	Diesel	Diesel
Model	A2300	B3.3-C65	B3.3-C80	4G64	C240PKJ	4JG2PE	6BG1	C490BPG	A490BPG	A495BPG	A498BPG	WF4105G	CC6102BG
No. of Cylinders	4	4	4	4	4	4	6	4	4	4	4	4	6
Total Displacement	2.3	3.3	3.3	2.350	2.369	3.05	6.494	2.67	2.54	2.98	3.168	4.33	5.785
Rated Output (Kw/rpm)	37.5/2800	48.7/2600	60/2200	34.2/2200	34.5/2500	44.9/2450	82/2000	36.8/2650	37/2650	39/2500	45/2500	59/2400	73/2200
Rated Torque (Nm/rpm)	150/1600	214/1600	292/1600	159/1600	139/1800	184.7/1800	415/1560	156/1800	148/1800	168/1800	195/1800	270/1560	353/1600
Suitable Forklift	2-3T	3-4T	4-4.5T	2-3T	2-3T	3-4T	5-10T	2-3T	2-3T	3-3.5T	3-4T	4-6T	5-7T

### Configuration

	Balanced Internal-combustion Forklift		Battery Forklift
	Manual Shift	Hydraulic Shift	
MOSFET Controller	—	—	○
Oil Stick	—	○	—
Standard Fork	○	○	○
Standard Seat	○	○	○
Charging Signal	○	○	—
Cargo Protecting Shelf	○	○	○
Backup Light	○	○	○
Backup Buzzer	○	○	○
Backup Mirror	○	○	○
Lighting Switches	○	○	○
Electronic Horn	○	○	○
Double piece multiple-way valve	○	○	○
Engine Choke	○	○	—
Backup Light Set	○	○	○
Top Shield of Rain-proof Covering	○	○	—
Durable Tire With Pattern	○	○	○
Hour Meter	○	○	○
High Visibility Mast	○	○	○
Guycable parking Brake	○	○	○
Lift-leaning Joy Stick	○	○	○
Lifting Speed Limiting valve	○	○	○
Towing Pin	○	○	○
Front Spotlight	○	○	○
Lean and Adjustable Steepling Wheel	○	○	○
Tilt Oilway lockvalve	○	○	○
Hydraulic Turning	○	○	○
Top Ventilation Device	○	○	—
Joy Stick	○	○	○
Hand Brake	—	—	○
Water Temperature Meter	○	○	—
Tool Kits	○	○	○
Rubber Footplate Mat	○	○	○
Accumulator Pile	—	—	○
Cyclone-type Air Cleaner	○	○	—

	Balanced Internal-combustion Forklift		Battery Forklift
	Manual Shift	Hydraulic Shift	
Hand-type Compact Panel	○	○	—
LCD cluster Gauge	—	—	○
Hydraulic Oil-return Filtration core	○	○	○
Hydraulic Oil-collection Filtration core	○	○	○
Hydraulic Oil-collection staff guage	○	○	○
Oil Pressure Warning	○	○	—
Key Switch	○	○	○
Detent	○	○	○
Turning Light	○	○	○
Side-moving Diverse	○	○	○
Carrying Ram	○	○	○
Wind Grass	○	○	○
Lifting Hook	○	○	○
Two Stage Free Lift Mast	○	○	○
Lofty Seat	○	○	○
Emission equipment	○	○	○
Long Fork	○	○	○
Long Fork Cover	○	○	○
Driving Room	○	○	○
Warm Air Blower in Driving room	○	○	○
Smoke Cleaner Muffler	○	○	—
Domestic Battery Set	—	—	○
Fire Extinguisher Nuffer	○	○	○
Jack-up Arm	○	○	○
Tumble Fork	○	○	○
Three Stage Free Lift Mist	○	○	○
Solid Tire	○	○	○
Twin-Air Filter	○	○	○
Police Light	○	○	○
Optional Color	○	○	○
Paper Roll Clamps	○	○	○
Coloured tire(White,Green)	○	○	○

○: Equipment available      —: Equipment unavailable

### 1-10t Fork Data Sheet

Standard Equipment L x W x T mm	Width W mm	Thick T mm	Length L mm														Suitable Forklift
			770	*920	1070	1220	1370	1520	—	—	—	—	—	—	—	—	
920x100x35	100	35	770	*920	1070	1220	1370	1520	—	—	—	—	—	—	—	—	1t
920x100x35	100	35	770	*920	1070	1220	1370	1520	—	—	—	—	—	—	—	—	1.5t
1070x122x40	122	40	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	2t
1070x122x40	122	40	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	2.5t
1070x125x45	125	45	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	3t
1070x125x50	125	50	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	3.5t
1070x125x50	150	55	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	4t
1070x150x55	150	55	770	920	*1070	1220	1370	1520	1670	1820	1970	—	—	—	—	—	4.5t
1220x150x55	150	55	770	920	1070	*1220	1370	1520	1670	1820	1970	2120	2270	2420	2570	—	5t
1220x150x60	150	60	770	920	1070	*1220	1370	1520	1670	1820	1970	2120	2270	2420	2570	—	6t
1220x150x65	150	65	770	920	1070	*1220	1370	1520	1670	1820	1970	2120	2270	2420	2570	—	7t
1220x170x70	170	70	770	920	1070	*1220	1370	1520	1670	1820	1970	2120	2270	2420	2570	—	8t
1220x175x80	175	80	770	920	1070	*1220	1370	1520	1670	1820	1970	2120	2270	2420	2570	—	10t



Single Pallet Handlers



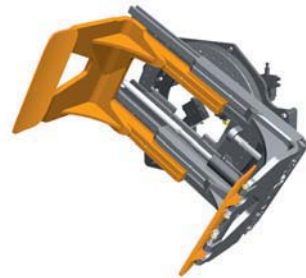
Multi Pallet Handlers



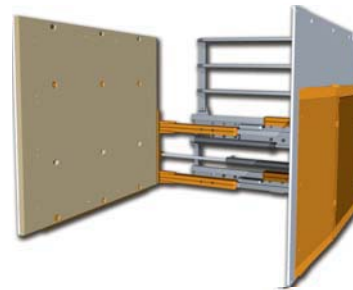
Side Shift



Bale Clamp



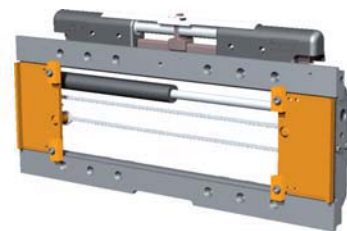
Rotating Roll Clamp



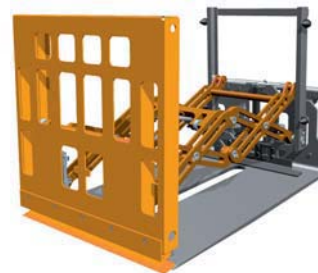
Large Surface Clamp



Rotating Clamp



Fork Positoner



Push-pull with Sheet Saver

**Optional Attachments**

- High-visibility Two Stage Free Lift Mast
- High-visibility Three Stage Free Lift Mast
- Widen Fork Carriage
- Lengthen Fork
- Lengthen Fork extension

- Side Shift
- Hinged Fork/Hinged bucket
- Paper Roll Clamps
- Circumrotatory Fork
- Multi-use Drum Bucket

- Load Stabiizer
- Load Pusher
- Carpet boom
- Crane Jib
- Cirumrotatory Horizontal Clamps

**CUSTOMER SATISFACTION SURVE**

Company Name:  
 Company Address:  
 Contact person:  
 E-mail:  
 Forklift type: Purchase date:

Survey Questions:

1.About Products

- Q1:Please rate the performance of forklift.  
 A. Excellent B. Very Good C. Good D. Fair E. Poor
- Q2:Please give some advice for the performance of forklift.
- Q3:How long do you have to change the parts of forklift?  
 A. Within warranty time B. one year C. two/three years D. more than three years

Q4:Please rate the price and quality of parts.

- Unsatisfactory  
 A. Very satisfactory B. Satisfactory C. Average D. Unsatisfactory

Q5:What aspects of products could be improved?

2.About Service

- Q1:Please rate the courtesy of sales and service advisor.  
 A. Very satisfactory B. Satisfactory C. Average D. Unsatisfactory
- Q2:How would you rate the sales advisor's overall knowledge of your problem or question?  
 A. Excellent B. Very Good C. Good D. Fair E. Poor

Q3:Please rate the promptness of delivery.

- A. Very satisfactory B. Satisfactory C. Average D. Unsatisfactory

Q4:In regard to customer service center,please rate the quality of work performed.

- A. Very satisfactory B. Satisfactory C. Average D. Unsatisfactory

Q5:Overall, how satisfied are you with the customer service?

- A. Very satisfactory B. Satisfactory C. Average D. Unsatisfactory

Q6:What aspects of service could be improved?

3.About purchase

Q1:Would you wanna order new forklifts? A. Yes B. No C. No idea

Q2:Would you recommend our forklifts to a friend or relative ?

- A. Yes B. No C. No idea

Signature:

Date

Please feedback by Fax or Mail.Thank you for your cooperation.

Fax:86-21-69152929 E-mail: sal@salcn.com